

PulseRetail™ Health and Safety

PULSERETAIL™ HEALTH AND SAFETY

In 2008 and 2009, over 130,000 injuries and 180 deaths were reported in work-related incidents in the U.K. Working in retail, risks are high. Retail stores are busy environments with a lot of passing traffic during peak times. We understand that slips, trips and falls are the number-one danger of injury. Equally, burns and fire are always a concern when dealing with heated appliances, heavy pans and open grills. The risk to your business, employees and customers can be greatly reduced by making training available that reflects your business and the associated hazards.

Pulse**Learning** creates learning solutions that bring measurable business value to our clients. We achieve this through a high-energy, client-centric approach that combines excellence in people, process, partners, technology and innovation.

The Pulse**Retail**™ solution from **Pulse**Learning was custom-created for retail organisations. Our solution provides a complete education and training solution that overcomes the day-to-day barriers to achieving health and safety compliance in a regulated environment. These barriers include dispersed workforces, high employee turnover and non-native speakers. Our Health and Safety course aims to make your employees fully compliant with health and safety requirements, including the Health and Safety at Work Act (1974) and the Health and Safety Offences Act (2008).

Our Pulse**Retail**™ solution leverages the highly accessible nature of the Web to reduce the time and cost associated with training. The Pulse**Retail**™ solution is available to your employees whether they are currently online or not. In line with your needs, our solution may be supplemented by a variety of tailored components, including quarterly Web seminars with leading industry experts and on-site consultancy.

COURSE CONTENT

Our comprehensive four-hour Pulse**Retail**™ Health and Safety course promotes good practices and fosters a working culture that is safe and alert to hazards. The course includes:

- ▶ Health and safety laws for employers, managers and team members
- ▶ Risk assessment procedures and mitigation controls
- ▶ Incident reporting and continuous improvement
- ▶ Fire safety in the workplace
- ▶ Bomb threat mitigation and evacuation procedures
- ▶ Emergency first aid
- ▶ Safe handling of hazardous substances
- ▶ Preventing slips, trips and falls
- ▶ Safe handling techniques for heavy items



PulseLearning

Your Learning & Business Performance Partner

PulseRetail™ Solution

Comprehensive Suite of Compliance & Business Performance Training

Health and Safety Course

MEASURABLE BUSINESS ADVANTAGE

PulseRetail™ learning solutions offer the following advantages:

- ▶ A safer work environment, improved compliance with legislation and reduced frequency of compensation claims
- ▶ Reduced risk to your business, customers and employees
- ▶ Enhanced support through updated industry best practices, benchmarking and quarterly seminars with industry experts
- ▶ A creative approach to collaborative and social learning and talent management
- ▶ Real-time monitoring, tracking and reporting that can be linked to compliance and/or learning performance

DELIVERY AND REPORTING FEATURES

Our online solution includes the following features:

- ▶ Self-paced, modularised and engaging eLearning with optional role-specific training
- ▶ Extensive out-of-the-box reports for tracking training performance and compliance
- ▶ Rapid installation with minimal demands on client IT resources
- ▶ Access to the course from any Web-enabled computer

To speak with a member of our sales team, please contact us toll free in the U.K. at:

0 800 046 1650

From outside the U.K., contact us at:

+44 800 046 1650

You are welcome to email us at:

PulseRetail@PulseLearning.com

To see a demo for our PulseRetail™ solution, please visit:

www.PulseRetail.eu



Our Health and Safety course fosters a culture of team safety.